



ARCHDIOCESE OF
NEW ORLEANS

BENEFITS ADVOCACY CENTER



HOW TO CONTACT THE BENEFITS ADVOCACY CENTER

Toll Free Phone Number:
1-833-857-0755

Email:
bac.anobenefits@ajg.com

Hours of Operation:
MONDAY - FRIDAY
7:00 am - 6:00 pm
Central Time

*Do you have a question about your
employee benefits?*

Help is just a phone call or email away!

The **Archdiocese of New Orleans** Benefits Advocacy Center will offer one-on-one assistance with your employee benefits.

We can assist with services such as...

- Explaining your Benefits
- Finding Providers
- Enrollment Questions
- Ordering ID Cards
- Provider Networks
- Enrollments: Annual, New Hire, Qualifying Events
- Maintain eligibility: Age Limit Reports, Dependents Verification, Pending Enrollments, and EOI monitoring
- Billing Issues and Bill Bundling
- Qualifying Life Events
- Claims Resolution
- Appeal Letter writing assistance
- Continuation questions
- QMSCOs/QDROs
- Carrier Discrepancy Reports
- Terminations
- Password Resets

