



ARCHDIOCESE OF  
**NEW ORLEANS**

## BENEFITS ADVOCACY CENTER



### HOW TO CONTACT THE BENEFITS ADVOCACY CENTER

*Toll Free Phone Number:*  
**1-833-857-0755**

*Email:*  
**[bac.anobenefits@ajg.com](mailto:bac.anobenefits@ajg.com)**

*Hours of Operation:*  
**MONDAY - FRIDAY**  
**7:00 am - 6:00 pm**  
**Central Time**

***Do you have a question about your  
employee benefits?***

**Help is just a phone call or email away!**

The **Archdiocese of New Orleans** Benefits Advocacy Center will offer one-on-one assistance with your employee benefits.

***We can assist with services such as...***

- Explaining your Benefits
- Finding Providers
- Enrollment Questions
- Ordering ID Cards
- Provider Networks
- Enrollments: Annual, New Hire, Qualifying Events
- Maintain eligibility: Age Limit Reports, Dependent Verification, Pending Enrollments, and EOI monitoring
- Billing Issues and Bill Bundling
- Qualifying Life Events
- Claims Resolution
- Appeal Letter writing assistance
- Continuation questions
- QMSCOs/QDROs
- Carrier Discrepancy Reports
- Terminations
- Password Resets
- Prescription Drug Formulary Questions

